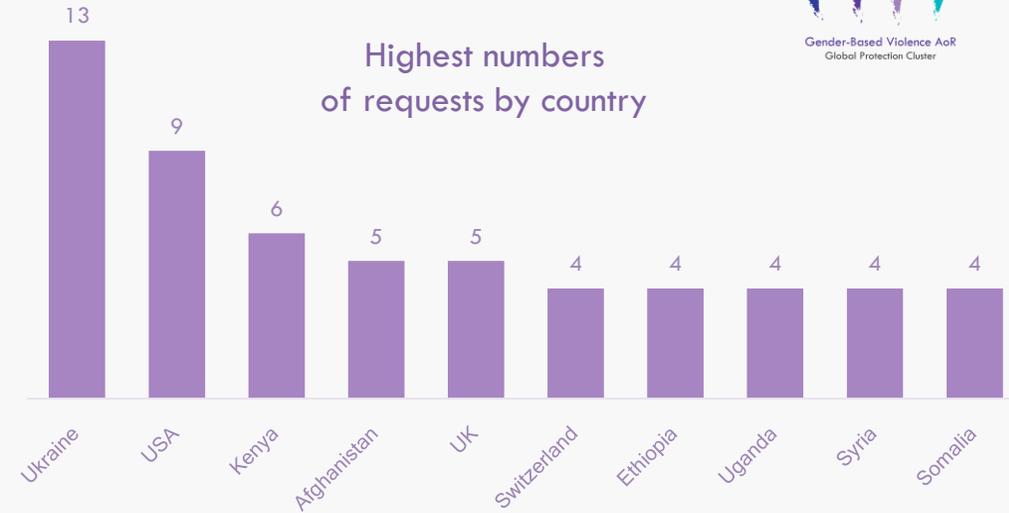
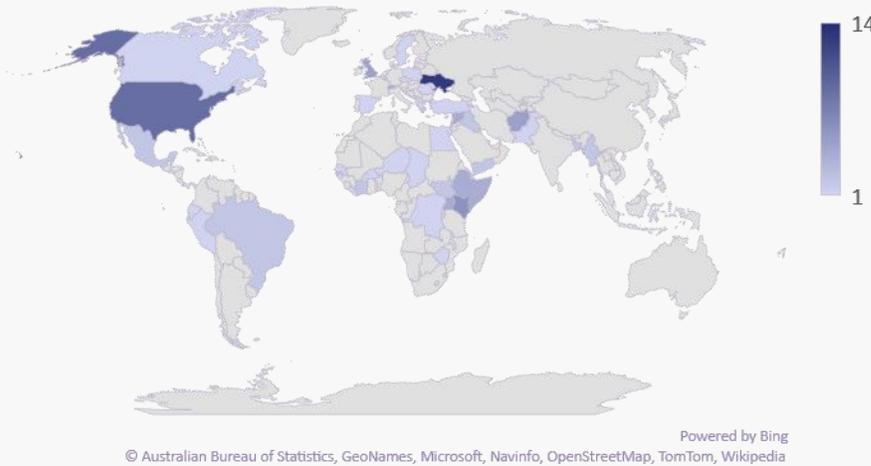


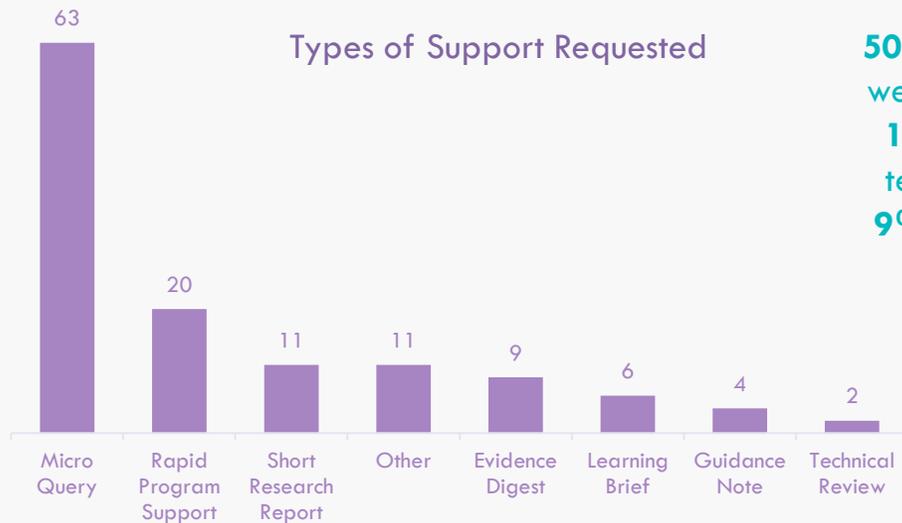
GBV AoR Helpdesk Annual Report 2022



126
requests received

The majority of requests came from UN agencies (41%), most commonly UNFPA and UNICEF, followed by operational GBV responders working with NGOs (22%). 17% of the requests came from INGOs. The remaining queries come from donors and governmental organisations.

48% of requests were from individuals working at national level, 34% were from individuals working at global level and 13% of requests were from individuals working at regional level. The remaining 5% are unknown as querier did not supply this information.



50% of all requests were micro queries, **16%** were rapid technical support **9%** short research reports

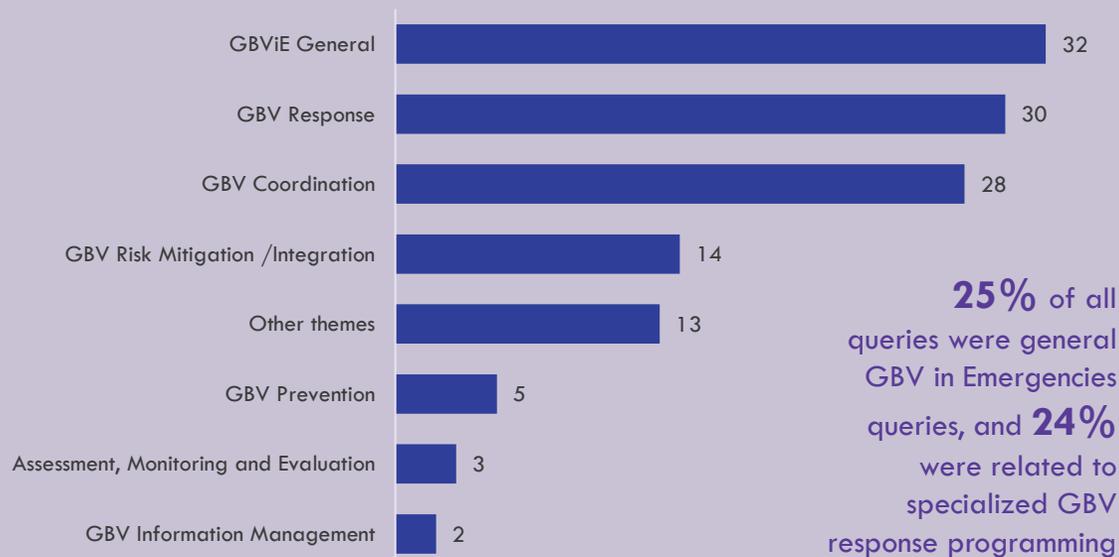


*Remaining requests came from individuals working globally

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Query Requests by Theme



25% of all queries were general GBV in Emergencies queries, and **24%** were related to specialized GBV response programming

In 2022, as in 2021, in excess of 100 queries came through to the Helpdesk, maintaining the level of GBViE information and support delivered in 2021 to crisis-affected contexts around the world and demonstrating both demand for the services offered and that the service continues to be valued year on year. Compared to the previous year the Helpdesk received an increased number of requests for information relating to Women and Girls Safe Spaces and How to Collect and Use Survivor Data Safely and Effectively.

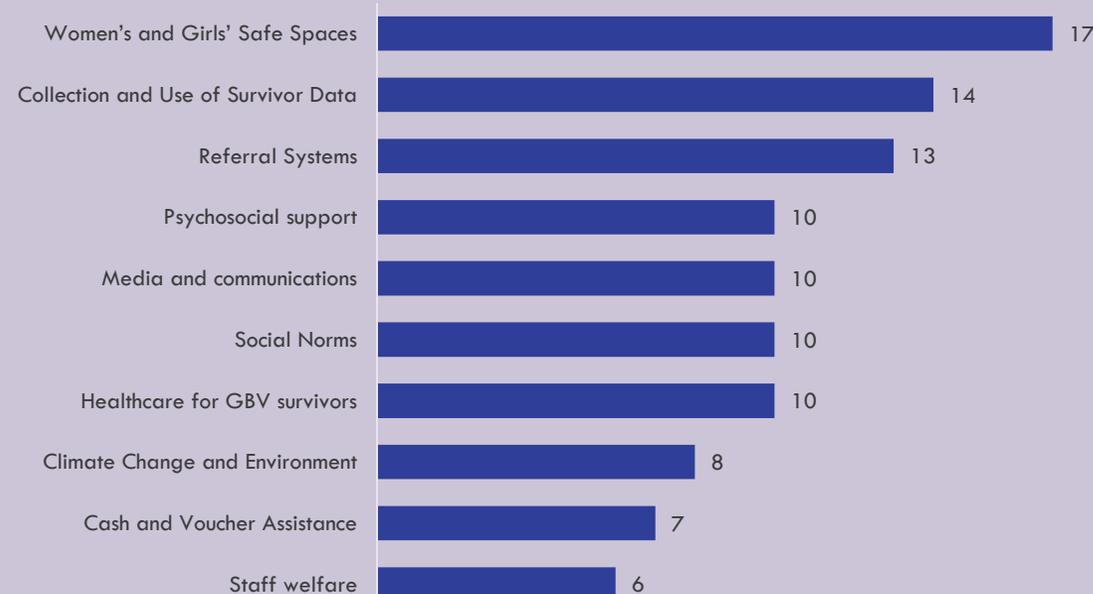
New type of knowledge product delivered in 2022: Tip Sheets

The Helpdesk published 5 new Tip Sheets focused on GBViE programming aspects. These products synthesized key need-to-know information which was compiled into these short, illustrated briefs. Specific Tipsheet titles and summaries are provided on the final page of this report.

New type of knowledge product delivered in 2022: Country level Secondary Data Review Reports to assist GBV Sub-Clusters.

In 2022, the GBV AoR Helpdesk received request via the AoR and REGAs to support the development of three country-level secondary data review (SDR) reports. These requests were put forward and accepted in instances where there was an Information Management resource gap on regional teams. This resulted in SDR reports being produced for Ukraine, Lebanon and Niger to inform the GBV response and to support their resource mobilization processes (e.g., flash appeals, HNO/HRP development).

Most Frequently Occurring Sub-Themes



Feedback from Helpdesk Service Users in 2022



We appreciate the timely and thorough research and reporting undertaken by the GBV AoR Helpdesk colleagues. The support has been a huge help as we draft the updated CCS guidelines. The MHPSS query has been used to support two key pieces of the guidelines and used as a basis for a dedicated chapter on MHPSS interventions to support child survivors.

Short Research Report query
Europe and North America region

I believe Help Desk can and will continue to support women rights organizations like ours working with the grassroots and also share opportunities with us. We were satisfied with the training Helpdesk offered, and more so by a local person in Uganda which was conducted through Zoom.

Humanitarian Orientation and Support query
Eastern and Southern Africa region

We were satisfied with the quick turnaround, the flexibility in addressing our suggestions and quality of the products. We will use the products produced by the Helpdesk to informing our GBV response in Italy [to support the Ukraine crisis response] and possibly in the region as well as for advocacy and capacity development purposes.

Short Research Report query
Eastern Europe and Central Asia region

Many of the GBV AoR Helpdesk resources will be instrumental to use as [this] UN organization shapes its nexus approach for GBV in humanitarian and stable settings, with an emphasis on the prevention elements. Its an excellent resource and initiative.

Rapid Technical Support query
Asia and Pacific region

I am very satisfied with your assistance. I was able to find a way forward with the question that I had asked. The discussions during the meeting were also very helpful.

Rapid Program Support query
Eastern and Southern Africa region

The literature review has already helped us to revise survey tools to improve the questions we are asking local organizations about their experiences of CMR. This in turn will improve how we help local organizations to help survivors who need CMR. It's a fantastic and invaluable service that I am very glad exists!

Short Research Report query
Global

This is enormously helpful and so appreciated. Thank you for your thoughtful guidance, and for your time on this.

Short Research Report query
Donor agency, Global

Snapshot of Helpdesk Products Published in 2022



Here's a snapshot of some of the knowledge products the GBV AoR Helpdesk produced and published in 2022:

- **Risks and Opportunities for adopting Bystander Intervention Approaches in Humanitarian Settings Learning Brief:** This Learning Brief provides GBV actors with basic information about what constitutes bystander interventions and whether they may be used in humanitarian contexts.
- **Understanding the Core Functions and Differences between Women and Girls Safe Spaces and One Stop Centers Resource:** This resource has been developed to increasing understanding of the functions and differences between women and girls' safe spaces (WGSS) and one-stop centers (OSC). It can be used as a reference tool when considering how to ensure comprehensive care for survivors.
- **GBV Risks, Food Insecurity, and the Integrated Food Security Classification – What Are Basics that Food Security and GBV Actors Need to Know? Learning Brief:** This learning brief is aimed at both food security and GBV actors, to encourage each group to consider how the IPC may be improved to support attention to GBV as both a driver and an outcome of food insecurity, and also, how data collected as part of the IPC can lay the foundation for empowerment work within the food security sector that can reduce both food insecurity and GBV.
- **Supporting Women and Girls Fleeing Ukraine: Guidance and Tips for Private Accommodation Hosts Guidance Note:** This guidance note contains guidance and tips for private accommodation hosts that will help them to mitigate GBV risks for Ukrainian refugee women and girls staying in their accommodation. The paper outlines the GBV risks faced by Ukrainian women and girls and practical Dos and Don'ts for their hosts to apply.
- **Ukraine Refugee Response: Recommendations to Mitigate GBV Risks:** The key recommendations document aims to inform coordination efforts with 1) refugee-hosting States, 2) GBV specialist refugee response agencies and organizations, and service providers, and 3) non-GBV specialists in other sectors to ensure that refugee women and girls' risk of GBV is consistently and systematically mitigated.
- **Resources to support Engaging boys to become allies in GBV prevention:** Engaging boys (up to age 18) is a critical yet under-explored area of GBV prevention in emergencies. This annotated bibliography provides an overview of relevant literature, evaluations, and programmatic examples for engaging boys in GBV prevention programming.

- **Femicide in Emergencies Learning Brief:** This Learning Brief provides a practical overview of femicide in fragile and emergency settings, and the implications for GBViE practitioners.

Tip sheet series:

- **Tip sheet: What does survivor-centered mean in GBViE program implementation?** This tip sheet provides an overview of a survivor-centered approach and why and how it should be used for all types and phases of GBViE programming.
- **Tip sheet: Working safely and effectively with linguistic and cultural mediators:** In many contexts, implementing GBViE activities safely for GBV survivors will require attention and resources to overcome language and cultural barriers. This tipsheet sets out some key ideas for how to work with LCMs to overcome these barriers.
- **Tip sheet: Inclusive recruitment practices for GBViE program staff and volunteers:** In emergencies, GBV program managers often set up new programs or rapidly expand existing programs to address a significant change in needs. The rapid set up and need for services can result in hiring practices that rely on and reinforce existing power structures, access to opportunities, and cultural bias. This tip sheet outlines some inclusive recruitment practices.
- **Tip sheet: Top tips for GBV awareness campaigns:** This tip sheet details the different types of GBV awareness campaigns, and what to consider when planning, implementing and monitoring them.
- **Tip sheet: Top tips for integrating menstrual hygiene management (MHM) activities for women and girls into WGSS activities:** This tip sheet outlines key practices for integrating Menstrual Hygiene Management (MHM) activities for women and girls into Women and Girls Safe Space (WGSS), including age specific programming, materials and supplies, supportive facilities and key resources.

How to contact the GBV AoR Helpdesk

You can email the GBV AoR Helpdesk at: enquiries@gbiehelpdesk.org.uk

The helpdesk is available 9:00 to 17:30 GMT Monday to Friday.

Our services are free and confidential.