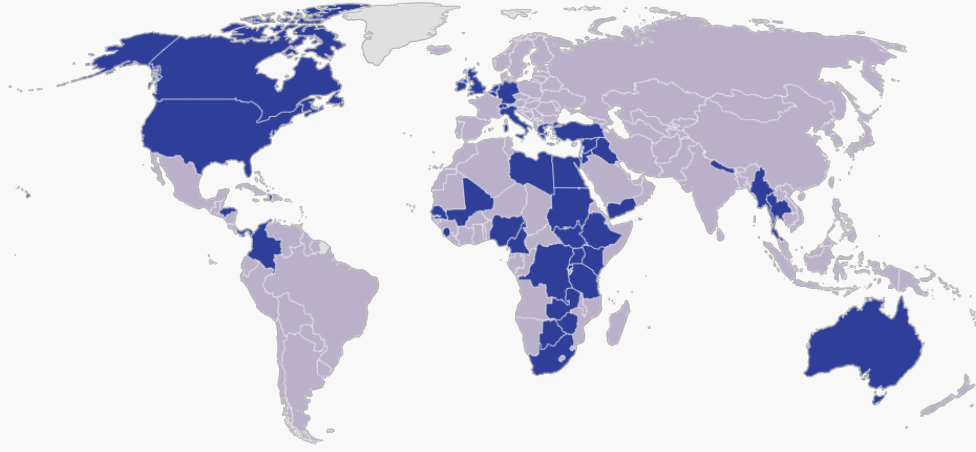


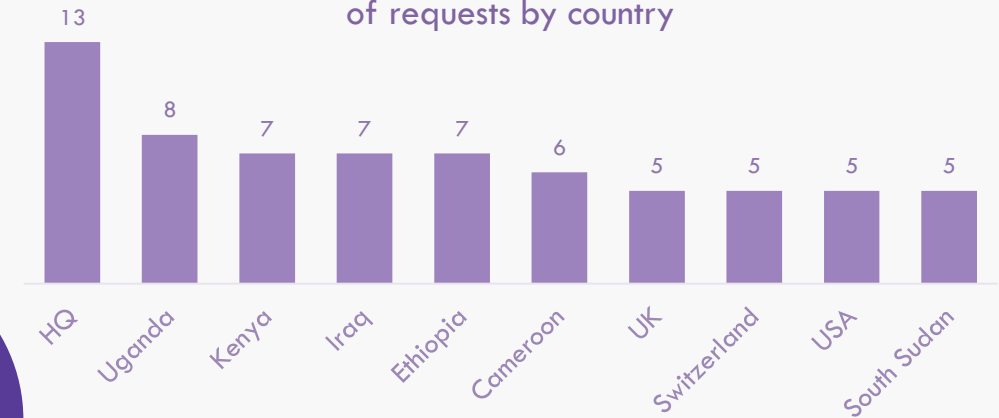
# GBV AoR Helpdesk Annual Report 2021



Requests were received from **43 countries**

**127** requests received

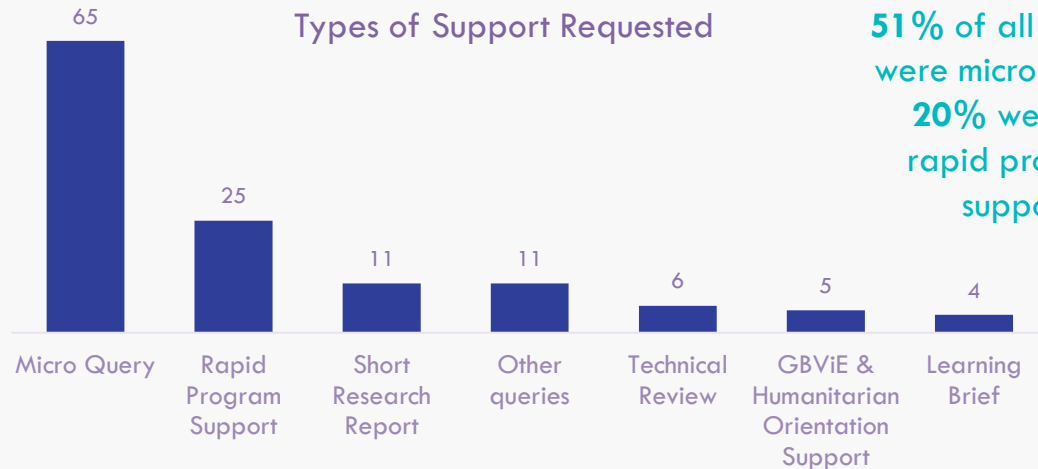
Highest numbers of requests by country



The majority of requests came from operational GBV responders working with NGOs (33%), closely followed by requests from INGOs (30%). 26% of requests came from UN agencies, most commonly UNICEF and UNFPA. The remaining queries come from other actors such as MFI, donors and governmental organisations.

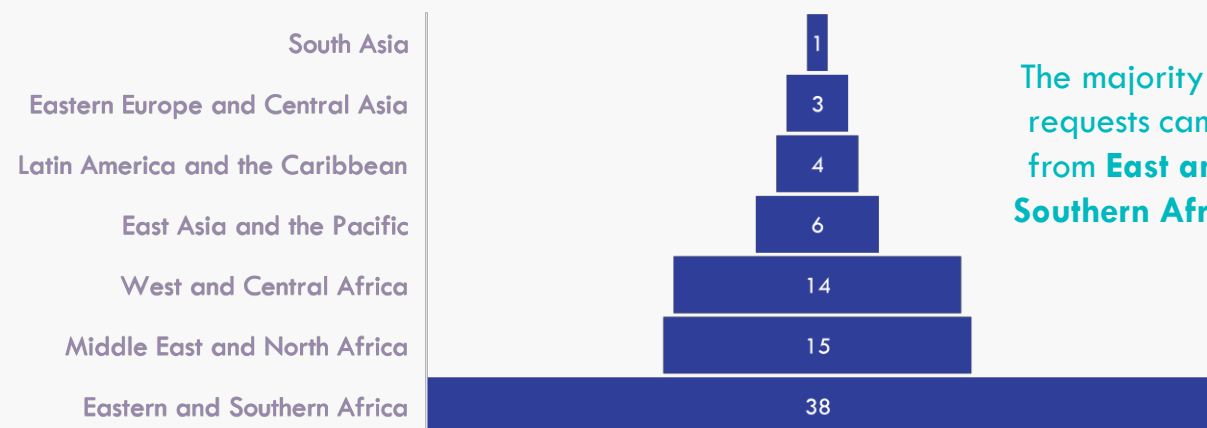
61% of requests were from individuals working at national level, 25% were from individuals working at global level and the remaining 14% of requests were from individuals working at regional level.

Types of Support Requested



**51%** of all requests were micro queries, **20%** were for rapid program support

Requests by Region\*



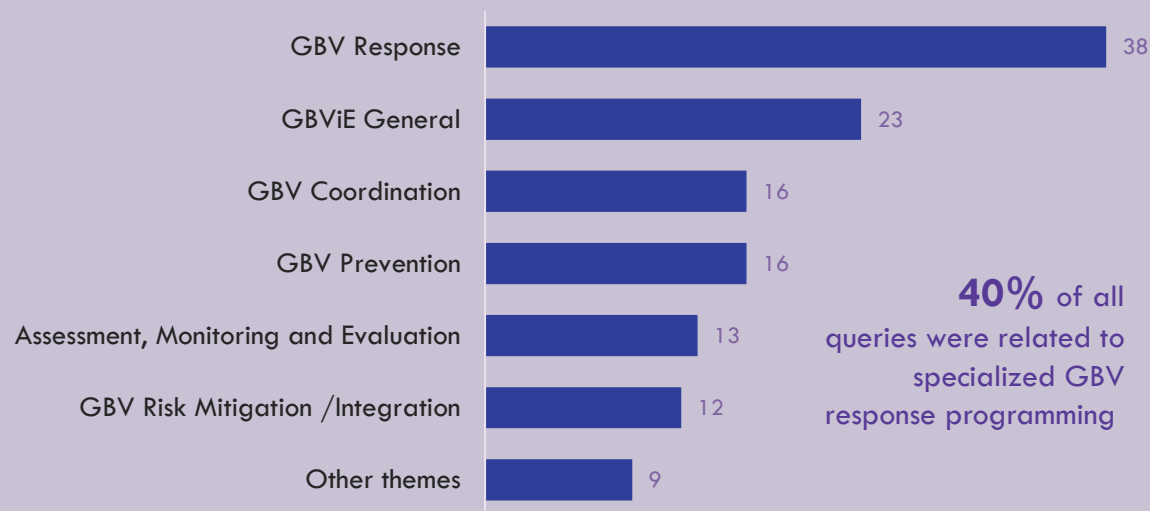
The majority of requests came from **East and Southern Africa**

\*Remaining requests came from individuals working globally

# GBV AoR Helpdesk Annual Report 2021



## Query Requests by Theme



In 2021, we saw a surge in the number of people requesting support from the GBV AoR Helpdesk. We received more than 100 hundred from GBV corner working in crisis-affected contexts in every corner of the world.

In contrast to previous years, most enquirers sought guidance on identifying existing GBViE related tools and resources and practical support with their contextualization and application. The GBV AoR Helpdesk is fast becoming a go-to resource of operational GBViE responders seeking to ensure their work aligns with feminist principles and international standards and guidelines.

## Coaching to National and Local GBV Responders

In 2021, the GBV AoR Helpdesk piloted a new coaching model for staff working with national and local women-led organisations, movements and groups. We matched enquirers with a member of the GBV AoR Helpdesk Roster to provide remote surge technical support and guidance on humanitarian funding and coordination mechanisms. The feedback we received was overwhelmingly positive. In 2022, we hope to continue to support national and local women-led organisations, movements and groups that are at the forefront of responding to GBV in crisis-affected contexts.

## Most Frequently Occurring Sub-Themes



# Feedback from helpdesk service users



*It is also my pleasure again to thank the GBV AoR Helpdesk team to grant for us training for the whole month which is not easy but with great efforts that the consultant made we managed to complete it and it really changed us from the past to the best way of improving our services to the vulnerable people and our country at large. Many thanks again for all your help and support.*

GBViE & Humanitarian Orientation Support query  
Eastern and Southern Africa

*This GBV and Anticipatory Action piece will be useful for GBV Coordinators specifically for those who are in countries that are part of the CERF AA pilot. The document will also be helpful to initiate discussions with the AA community of practice, Food Security and Red Cross/Red Crescent movements on GBV risk mitigation and AA.*

Short Research Report query  
East Asia and the Pacific region

*I was very satisfied with the support provided by the Helpdesk. I really liked how quickly response was given by the Helpdesk Manager acknowledging the message and the availability and allocation to a GBV expert. I loved the session with the GBV expert; as a result of their response, I felt confident about going back to my organization and telling them what can work for them. I was also really impressed by the amount of information shared.*

Rapid Program Support query  
Middle East and North Africa region

*I have already begun pitching to my organisation different ways we can work on some of the areas I enquired about with the Helpdesk. I am determined to push as far as I can because I know changes can be made and there is a definite need for those changes. I already know full well what happens locally and nationally, so the international perspective shared really helps to make sure my recommendations to my organisation are in line with best practices.*

Rapid Program Support query  
Middle East and North Africa region

*The paper will serve as a foundation to identify strategic entry points for advancing GBV risk mitigation in Social Protection (beyond cash transfers). The paper produced is of high quality and covers the topic in a comprehensive yet concise and user-friendly way. Very satisfied with the Helpdesk's response to this query!*

Short Research Report query  
East Asia and the Pacific region

# Other Helpdesk Achievements in 2021



## Resources

The GBV AoR Helpdesk produced the following knowledge products:

- **GBV and Climate Change:** This Learning Brief aims to increase GBV actors understanding of climate change and the threat it poses to women and girls and its potential impact on the nature and prevalence of GBV.
- **GBV and Anticipatory Action:** The report provides a brief overview of what an anticipatory action approach is, including how the approach differs from disaster risk reduction and preparedness work, and its relevance to GBV practitioners.
- **Understanding Technology-Facilitated GBV:** This first learning brief builds on basic knowledge about TFGBV. It provides a definition and overview of TFGBV behaviors, looks at prevalence and how TFGBV is manifesting in emergency contexts, and the impacts it has on women and girls.
- **Strategies and Actions for Preventing and Responding to Technology-Facilitated GBV:** This second learning brief outlines promising strategies currently being used in different parts of the world to prevent and respond to TFGBV and highlights some key examples and resources. It also suggests five priority actions GBV practitioners and specialists can take to strengthen response to TFGBV, and five priority actions to enhance TFGBV mitigation and prevention
- **Implications of Technology-Facilitated GBV and Actions for Key Stakeholders:** This third learning brief looks at some of the wider implications of TFGBV, and offers recommendations for key stakeholders, including humanitarian agencies, donors and online industries, on priority actions to take to prevent and respond to TFGBV.
- **Violence against Women and Girls Based on Diverse Sexual Orientations, Gender Identities and Expressions:** An annotated bibliography of existing literature on responding to violence against women based on their diverse sexual orientations, gender identities and expressions
- **Preventing and Responding to Gender-Based Violence in Faith-Based Communities:** This resource provides an annotated bibliography of recommended resources on preventing and responding to GBV in faith communities.
- **GBV and Social Protection Programming in Emergencies:** This annotated bibliography points GBV practitioners and social protection experts towards resources to improve the delivery of social protection and GBV programming and to reduce GBV in humanitarian emergencies.
- **Food Insecurity and GBV in Conflict-Affected Settings:** This report focuses on the linkages between food insecurity and GBV, including sexual exploitation and abuse against women and girls, in conflict-affected settings. The paper also outlines recommendations targeting donors, GBV practitioners, and food security actors.

### How to contact the GBV AoR Helpdesk

You can email the GBV AoR Helpdesk at: [enquiries@gbviehelpdesk.org.uk](mailto:enquiries@gbviehelpdesk.org.uk)

The helpdesk is available 9:00 to 17:30 GMT Monday to Friday.

Our services are free and confidential.